## Fixing iCloud Breaking Sync

1. In **Microsoft Outlook**, navigate to **Options** and then to **Add-Ins**.
2. In the **Manage** section down at the bottom, change the select box to **Disabled Items** and click on **Go**.
3. You should see the **iCloud** add-in displayed in the list – re-enable it.
4. Change the select box to **COM Add-Ins** and tick the checkbox for the **iCloud** add-in to **checked**, and then click **Go**.
5. If done correctly, two icons should display in the top pane of Outlook: one that says **Notifications** and another that says **Refresh**.
6. If this was done correctly, but still did not fix the problem, it is likely that the Add-In is not the problem.